

Business Continuity and Disaster Recovery Statement

Purpose

This statement outlines Kernow Fixings Ltd's approach to business continuity and disaster recovery. It is intended to provide customers and partners with assurance that the company has appropriate arrangements in place to maintain critical business activities and recover from disruptive incidents.

This statement is supported by a detailed internal Business Continuity and Disaster Recovery Plan, which defines roles, responsibilities, and recovery arrangements.

Commitment to Continuity

Kernow Fixings Ltd is committed to maintaining continuity of service and protecting the interests of its customers, employees, and stakeholders in the event of disruption.

We recognise the importance of preparedness, resilience, and timely recovery in ensuring ongoing operational stability.

Scope of Planning

Our business continuity and disaster recovery arrangements consider a range of potential disruption scenarios, including but not limited to:

- Loss of access to premises
- IT system or data disruption
- Supply chain interruption
- Loss of key personnel
- Utilities or infrastructure failure

Critical business activities are identified and prioritised to support effective response and recovery.

Response & Recovery

In the event of a significant disruption:

- Clear roles and responsibilities are defined for incident management and decision-making
- Reasonable measures are taken to protect people, information, and assets
- Actions are implemented to restore critical operations within appropriate timescales
- Communication is maintained with relevant internal and external stakeholders where required

Information & Data Protection

Business continuity and disaster recovery arrangements include measures to protect business-critical information and data, including appropriate backup and recovery processes.

Access to sensitive or restricted information is controlled in accordance with company policies.

Review & Maintenance

Our business continuity and disaster recovery arrangements are reviewed periodically and updated as necessary to reflect changes to the business, operational risks, and external requirements.

Testing and review activities are undertaken to provide confidence that arrangements remain effective and proportionate.

Alignment

This statement supports and aligns with our wider governance framework, including our:

- IT Security & Infrastructure Statement
- Health & Safety Statement
- Risk Management and Operational Control Processes

Approval

This statement is approved by senior management and is reviewed periodically to ensure continued suitability.

Name: Daniel Furse
Position: Managing Director

Date: 2nd June 2026
Review: 1st June 2027