

# Quality Policy Statement

The management of Kernow Fixings Ltd are dedicated to providing the highest possible standards of quality for its products and services and are committed to maintaining a Business Management System (BMS) which ensures that these services meet customer requirements within agreed parameters of cost, quality and delivery. This is achieved by the use of key performance indicators and objectives to measure performance against the aforementioned criteria and to drive continuous improvement throughout the organisation.

The Organisation's BMS focuses upon error prevention by auditing processes, identifying errors and opportunities for errors and implementing corrective action to correct and avoid such occurrences

It's the organisation's policy to operate ISO9001:2015 quality management standard through registration with a UKAS-accredited notified body

The organisation complies with all legislation relevant to its industry sector.

Kernow Fixings Ltd ensures the continuation of the following:

- Identifying the necessary resources required to meet customer and product specifications
- Monitoring of product and systems compliance and performance to prevent unnecessary wastage and maximise efficiency.
- Maximum communication with customers and monitoring supplier performance in support of product compliance
- Encourage inclusion, participation and promotion amongst all employees at all levels in support of the Quality policy and core measurable objectives.
- Monitoring of customer satisfaction and other performance improvement initiatives.

At Kernow Fixings teamwork, engagement, ownership and support by everyone is vital for achieving our quality objectives. We are therefore committed to providing the required leadership, management and resources.

We will ensure that the Quality Policy is reviewed regularly and communicated to all employees.

Name: Daniel Furse  
Position: Managing Director